# **Antonio Furione**

**Email Marketing Manager** 

Committed and enthusiastic Email Marketing Manager with more than ten years of experience, specialising in digital and brand management and innovative solutions always based on analysis and metrics.

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## relevant work experience

### **Email Marketing Manager**

Mallard & Claret, FTC

07/2021 - 11/2021

• Delivered objectives across e-mail, setting KPIs and benchmarks.

### **Email Marketing Consultant**

Salesforce, FTC

08/2020 - 04/2021

- Analysed and pioneered new digital experiences.
- Successful best practice enablement across EMEA.
- Speed up Nurture processes keeping high quality standards levels.

#### **Email Marketing Manager**

Diligent Board, FTC

10/2019 - 03/2020

- CTOR raised from 12% to 26.8% in the first month of deployment of new templates.
- Redesigned and re coded each template as responsive, maximising the usability.
- Improved engagement rate by creating a new customer experience based on segments.

#### **Email Marketing Manager**

# **Knight Frank**

08/2014 - 03/2019

- Implemented a new reporting process to track and report on full email performance.
- CTOR increased by 214% in 3 years, stable at 20% over 3.5M emails and 4K campaigns sent a year.
- Unsubscribe rate decreased by 20% in 3 years
- Open rate stable at 48%
- Developed and tested modular responsive email templates across 38 accounts nationally and internationally, B2B and B2C. (Residential and Commercial)
- Trained and oversaw a team of 250 Dotmailer's users, and provided strategic support and guidance to marketing managers and business partners
- Coordinating and leading national email marketing training sessions
- Keeper of best practice guides and brand guidelines

# ESP and marketing skills

dotdigital / dotmailer marketo mailchimp campaign monitor exact target digital marketing strategy leadership stakeholder management training workshop and presentations A/B testing adobe creative suite template design gdpr marketing automation B2B & B2C **SMTPs** demand generation html / css nurture programs segmentation CRM branding copywriting

# voluntary experience

**London 2012** 11/2011 - 07/2012 **Interact Magazine** 04/2012 - 06/2012

### education

Master in music journalism and media 05/06 MA Degrees in DAMS, UNITO, Turin, IT 00/04

## languages

English, Italian

## personal interests

New technologies, music, formula 1, traveling, guitar making, hiking, wood carving, music reviews, live music, Haruki Murakami, landscape photography, skiing.